Place	Problem/Wish	Status
First Study Year Aalborg	Problems with bad and heavy air, and smoke coming into the lecture halls.	Campus Service has ensured the installation of a charcoal filter, which should improve the quality of the air and remove the trouble with smoke from smoking students.
First Study Year	A group of students has indicated that problems reported through Campus Services app get status as done even though the problem is not solved.	The app has a built in bug, which meant that problems that Campus Service could not solve due to lack of information (e.g. missing room number) was given status as completed. This has been solved and the students can now see if the problem is not solved.
First Study Year	You easily hear sounds in the group rooms incl. from the upper floor (noise from level 3 goes down to level 2).	Campus Service has not prioritized the task yet. Use of carpets to avoid sound problems is considered.
First Study Year	The wooden end of the first row in the lecture halls is inadequate in terms of people with long legs.	The Dean has put forward the wish for taller tables to Campus Service, who has not prioritized the task yet. The table height will however be included in the renovation work of the lecture halls.

Place	Problem/Wish	Status
First Study Year	Shared group rooms are not functioning well	The group rooms available are allocated in the best possible way. The smaller group rooms are given to the minor groups.
Cassiopeia	Suggestion of installation of a food and coffee machine for use after the canteen's opening hours	The department has put the wish forward to "Fælles Service": The canteen can however not (through their partner) offer to install such a machine, as the price of a machine compared to the customer base is not realistic. The department does not wish to invest in the machines.
Cassiopeia	Not enough and shared group rooms	The department has for a long time tried to solve problems in relation to (shared) group rooms and the feeling of solidarity / belonging (study environment in terms of psychological aspects). From Summer 2018, students are gathered in Cassiopeia and the newly prepared study areas in NOVI9, which hopefully will solve the problems.
Cassiopeia	Indoor climate	CAS has been on an inspection at

Place	Problem/Wish	Status
		Cassiopeia and has promised a systematic investigation of the ventilation.
Cassiopeia	Uncomfortable chairs	New chairs have been bought.
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